

# A-Z Guide for Apprenticeships & Traineeships







### Hundreds of opportunities to learn your way!

With over 600 apprenticeship or traineeship qualifications to choose from, there is a perfect option for businesses to upskill new or existing staff and for individuals to pursue a career path and a recognised qualification.

From the Arts and Automotive industries to Sports and Tourism, there is an apprenticeship or traineeship qualification to suit you – and the team at BUSY At Work can help you get started!

Busy At Work: A-Z Guide for Apprenticeships & Traineeships

#### AGRICULTURE AND PRIMARY **INDUSTRIES**

#### **Apprenticeships** Farrier

#### **Traineeships**

Agriculture

- -Beekeeper
- -General
- -Advanced Wool Handling
- -Beef Production
- -Cotton Production
- -Dairy Production
- -Feedlot Operator
- -Irrigation
- -Pork Production
- -Poultry Production
- -Production Horticulture
- -Rural Merchandising
- -Shearing
- -Rural Operations

#### **ANIMAL HEALTH**

#### **Traineeships**

**Animal Attendant** Animal Technology **Captive Animals Companion Animals** Animal Management Officer Assistant Animal Attendant Veterinary Nurse

#### **ARTS AND ENTERTAINMENT**

#### **Traineeships**

Arts Administration Broadcast Technician **Community Cultural** Development **Design Worker** Florist Live Production Theatre and **Events Worker** Media

#### **AUTOMOTIVE**

#### **Apprenticeships**

- Automotive Electrician
- -Automotive Mechanic
- -General
- -Agricultural Mechanical

-Heavy Vehicle Mobile Equipment -Heavy Vehicle Road Transport -Light Vehicle -Motorcycle Automotive Motorsport Mechanic Automotive Salesperson (Parts Interpreting) Automotive Specialist -Diesel Fitting -Diesel Fuel -Driveline -Elevating Platform -Engine Reconditioning -Forklift Mechanic -Gas Vehicle -Trailer Technician Automotive Vehicle Body Tradesperson -General -Panel Beating -Vehicle Painting -Vehicle Trimming **Bicycle Mechanic** Bus, Truck and Trailer Manufacture (L3) Marine Mechanic **Outdoor Power Equipment** Mechanic **Traineeships** 

Automotive Electrical Serviceperson Automotive Mechanical Serviceperson -General -Air Conditioning -Cylinder Head Reconditioning -Tyre Fitting Light -Underbody Automotive Retail, Service and Repair Automotive Salesperson Automotive Serviceperson Automotive Vehicle Body Serviceperson -General -Paint Preparation -Panel Preparation -Vehicle Glazing -Vehicle Presentation -Window Tinting **Automotive Vehicle** Serviceperson Bicycle Serviceperson Bus, Truck and Trailer Manufacture (L2)

**Outdoor Power Equipment** Serviceperson **Recreational Vehicle** Manufacturing **Recreational Vehicle Servicing** 

#### **AVIATION**

#### **Apprenticeships**

Aircraft Maintenance Engineer -Avionics -Mechanical -Structures Aircraft Surface Finisher

#### **Traineeships**

Aeroskills Engineer -Avionics -Mechanical Aircraft Maintenance Engineering Flight Operator/Attendant Ground Service Operator -Leading Hand/Supervisor -Ground Services Operator

#### **BEAUTY**

#### **Apprenticeships**

Hairdressing

#### **Traineeships**

**Beauty Services Practitioner Beauty Therapist** Retail Makeup and Skin Care Salon Assistant

#### **BOATING AND MARINE**

#### **Apprenticeships**

Marine Craft Construction Marine Mechanic

#### **Traineeships**

Aquaculture Operator -Level 2 -Level 3 Boating Services - Coxswain **Commercial Fishing Operations** Marine Engine Driver -Grade 2 -Grade 3 Marine Serviceperson

Maritime Operator -Master Class 4 -Master Class 5

#### BUILDING AND CONSTRUCTION

#### **Apprenticeships**

Bricklayer **Cabinet Maker** Carpenter Gas Fitter Joiner Painter and Decorator Plant Operator Plasterer (Wall and Ceiling Lining) Plumber Plumber (Mechanical Services) **Roof Plumber Roof Tiler** Shopfitter Signwriter Solid Plasterer Stair Builder Stonemason Surveying Assistant Tiler Waterproofer

#### Traineeships

Concreter Construction Material Testing Dogger Essential Services for Aboriginal and Torres Strait Islanders Rigger Scaffolder Steelfixer

#### BUSINESS AND FINANCIAL SERVICES

#### **Traineeships**

Business Administration -General -Education -Legal -Medical Business Sales Customer Contact Frontline Management Human Resources Legal Services Management Marketing Occupational Health and Safety Project Management Purchasing Recordkeeping Small Business Management Unionism & Industrial Relations Vocational Trainer

#### **CIVIL CONSTRUCTION**

#### **Traineeships**

- **Civil Construction** -Design Supervisor -Operations Supervisor Civil Construction Supervisor **Civil Construction Worker** (Labourer) Skilled Construction Worker -Bituminous Surfacing -Bridge Construction and Maintenance -Foundation Works -Pipe Laying -Road Construction and Maintenance -Road Marking -Timber Bridge Construction and Maintenance
- -Trenchless Technology

#### CLEANING AND ASSET MAINTENANCE

#### **Traineeships**

Carpet Cleaning Cleaning Management Cleaning Operations Laundry Operator Pest Management Portable Fire Equipment Operator Waste Management Operations

#### **COMMUNITY SERVICES**

#### **Apprenticeships**

Children's Services (Para-Professional)

#### **Traineeships**

Aged Care Worker Alcohol and Other Drugs Worker Child Care Worker Child, Youth and Family Intervention Worker -Child Protection

-Family Support -Residential Care Community Development Worker Community Services Worker Community Services Worker (Community Care) **Disability Support Worker Disability Worker** Employment Consultant Indigenous Primary Health Care Worker Job Placement Consultant Out of School Hours Care Coordinator Service Coordinator Disability Service Director (Child Care) Social Housing Worker Youth Worker Youth Worker (Youth Justice Services)

#### CONSERVATION AND LAND MANAGEMENT

#### **Traineeships**

Conservation Worker -General

- -Conservation Earthworks
- -Indigenous Land Management
- -Lands, Parks and Wildlife
- -Natural Area Restoration Weed Management
- Water Industry Operator
- Water Industry Supervisor/ Planner

#### **EDUCATION**

#### Traineeships

Education Support Worker

#### ELECTROTECHNOLOGY AND ELECTRICITY SUPPLY

#### **Apprenticeships**

Appliance Servicing Business Equipment Servicing Cable Joint Tradesperson Data and Voice Communications Electrical Fitter Electrical Machine Repair Electrician Electrician and Instrument and Control (Dual Apprenticeship) Electronics and Communications Fire Protect Tradesperson Fire Systems Technician Fire Systems Designer Instrumentation and Control Power Traction Linesperson Powerline (Electrical Supply - Distribution) Tradesperson Powerline (Electrical Supply -Transmission) Tradesperson Refrigeration and Air Conditioning Mechanic Switchgear and Control Gear

#### **Traineeships**

Computer Systems Engineering Data and Voice Communications Electrical Engineering Electronics and Communications

#### **ENGINEERING**

#### **Apprenticeships**

Engineering Electrical/ **Electronic Trade** -Electrical Fitter -Electrical Mechanic Marine **Electrical Mechanics Engineering Fabrication Trade** -General -Boilermaking/Welding -Casting and Moulding -Light Fabrication -Sheetmetal -Patternmaking -Surface Finishing Engineering Mechanical Trade -General -Machining -Maintenance - Diesel Fitting -Maintenance - Fitting and/or Turning -Refrigeration and Air Conditioning -Toolmaking Higher Engineering Trade Locksmithing Marine Craft Construction **Traineeships** Blast Coater Cleaner/Industrial

Spray Painter/Finisher Competitive Manufacturing Engineering Production -General -Systems

Systems (Marine Craft Surface

Finishing Technology)

Engineering Technician Engineering Technician (Advanced Trade)

#### **FINANCIAL SERVICES**

#### **Traineeships**

Accounts and Payroll Clerk Accounts Clerk Accounts Manager Assistant Accountant Bookkeeper Claims Officer Collections Clerk/Process Server Credit Officer Credit Manager Finance/Mortgage Broking Worker Financial Planner Financial Services Worker **Insurance** Officer **General Insurance Broking Support** Loss Adjusting Mobile Banking Consultant Superannuation Worker

#### FOOD AND MEAT PROCESSING

#### **Apprenticeships**

Meat Retailing

#### **Traineeships**

- Food processing
- -General
- -Sales
- -Technician Meat Processing
- -Abattoirs
- -Advanced Technician
- -Boning
- -Food Services
- -General
- -Leadership
- -Meat Safety
- -Quality Assurance
- -Rendering
- -Slaughtering
- -Smallgoods (Manufacturing)
- Meat Retailing
- Technician Meat Salesperson/ Packer
- Seafood Processing Operator Seafood Sales and Distribution Operator

#### FORESTRY

#### **Apprenticeships**

- Forest Products Worker
- -Saw Doctoring
- -Wood Machining

#### **Traineeships**

- Forest Products Worker
- -General
- -Forest Growing and
- Management
- -Forest Operations
- -Harvesting and Haulage
- -Sawmilling and Processing
- -Timber Manufactured Products
- -Timber Merchandising
- -Timber Processing
- -Wood Panel Products
- -Timber Fabrication Estimator/ Jig Setter

#### FURNISHING AND CRAFTWORKERS

#### **Apprenticeships**

Floor Technology Furniture Finishing Furniture Making Glass and Glazing Mattress and Base Making Picture Framing Soft Furnishing Upholstery Wood Machining

#### **Traineeships**

Furniture Making (L2) Soft Furnishing (L2) Upholstery (L2)

#### GOVERNMENT

#### **Traineeships**

- Local Government
- -Administration
- -Health and Environment
- **Operational Works**
- -Planning
- -Regulatory Services Public Sector
- -Financial Services
- Fraud Control
- -General

- -Government
- -Investigation
- -Procurement
- -Project Management
- -School Support Services
- -Service Delivery
- -Statutory Compliance

#### HEALTH

#### **Traineeships**

Allied Health Assistant Dental Assistant **Dental Technician Dietary Assistant** Indigenous Primary Health Care Worker Health Administration Health Supervisor Health Support Services Team Leader Laboratory -Assistant -Technician -Technologist -Trainee Medical Practice Assistant Mental Health Support Worker **Operating Theatre Assistant Optical Dispenser** Pathology Assistant Patient Services Assistant -**Health Services** Patient Support Assistant Pharmacy Assistant Pharmaceutical Manufacturing **Phlebotomist** Practice Manager Sterilising Services Assistant

#### HORTICULTURE

#### Apprenticeships

Arborist Floriculture Tradesperson Greenkeeping Landscape Tradesperson Nursery Tradesperson (Retail) Nursery Tradesperson (Wholesale) Parks & Gardens Tradesperson

#### **Traineeships**

Horticulture -General -Arboriculture

- -Floriculture
- -Landscaping
- -Parks and Gardens
- -Retail Nursery
- -Turf Management
- -Wholesale Nursery
- -Farmhand

#### HOSPITALITY

#### **Apprenticeships**

Bread Baking Bread Baking/Pastry Cooking Catering Operations Commercial Cookery Pastry Cooking

#### Traineeships

Hospitality Manager Hospitality Operations Kitchen Operations Event Operations

#### **INFORMATION TECHNOLOGY**

#### **Traineeships**

Information Technology -Digital Media -General -Media -Networking -Programming -Support -Systems Analysis -Testing -Websites Telecommunications -Broadcast Technician -Trades Assistant -Trades Worker -Television Reception Technician **JEWELLERY AND** 

### WATCHMAKING

#### **Apprenticeships**

Jewellery Watchmaking

#### **JUSTICE & LEGAL SERVICES**

Traineeships Legal Services Youth Worker

#### LIBRARY

#### **Traineeships**

Arts Administration Library and Information Services Assistant Library Technician Museum and Gallery Operator Trustee and Estate Administrator

#### MANUFACTURING

#### **Apprenticeships**

Blow Moulding Operator Blown Film Operator Composites Technician Conveyor Belt Technician Extrusion Technician Injection Moulding Operator Plastics Fabricator Polyurethane Product Manufacturer Rotational Moulding Operator

#### **Traineeships**

Chemical Industry Technician Chemical Plant Operator Manufactured Mineral Products Operator Manufacturing Technology Cadetship Pharmaceutical Manufacturing Plastics Operator Polymer Processing Technician Process Manufacturing Production -Assistant

-Support Operator

#### MINING

#### **Traineeships**

#### Drilling

- -Oil/Gas Off Shore
- -Oil/Gas On Shore
- -Operations Gas Industry
- -Field Worker

-Operations Frontline Manager Mine Emergency and Rescue

- Mining
- -Exploration
- -Field/Exploration Operations

Resource Processing Senior Driller Small Mining Operations Supervisors - Extractive Industry Surface Extraction Operations Underground Coal -Mining -Operations -Metalliferous Mining Utilities

Industry Operator Well Servicing Operator

#### PRINTING AND GRAPHIC ARTS

#### **Apprenticeships**

Binding and Finishing Graphic Pre-Press Print Machining Screen Printing

#### **Traineeships**

Desktop Publishing Support General Print Shop Assistant

#### RACING

#### **Apprenticeships**

Jockey

#### **Traineeships**

Advanced Stablehand Stablehand Trackrider

#### REAL ESTATE AND PROPERTY MANAGEMENT

#### **Traineeships**

Property Services (Agent) Property Services (Real Estate) Spatial Information Services

#### RETAIL

#### **Traineeships**

Community Pharmacy Retail Assistant Retail Manager Senior Retail Assistant/ Supervisor Wholesale Assistant Wholesale Sales Representative Customer Service Officer

#### RELIGION

#### **Traineeships**

Ministry Worker

#### SECURITY AND CORRECTIONAL SERVICES

#### Traineeships

Correctional Services Officer Security Operations Senior Correctional Services Officer Technical Security

#### SPORTS AND RECREATION

#### **Traineeships**

Aquatic Industry Worker Assistant Junior Coach Assistant Sports Official Athlete Support Officer Career Orientated Participant Community Recreational Officer Exercise Instructor Exercise Trainer Outdoor Recreation Assistant Outdoor Recreation Guide (Controlled Environment) Outdoor Recreation Manager Sport and Recreation -Assistant -Coordinator Sports Coach

#### TEXTILE, CLOTHING AND FOOTWEAR

#### **Apprenticeships**

Bespoke Boot and Shoe Making Boot and Shoe Repairer Canvas Goods Making Clothing Production Cotton Ginning Leather Tradesperson Sail Making Textile Production

#### **Traineeships**

**Clothing Production** 

Computerised Embroidery Cotton Ginning Footwear Repairer Textile Production

#### **TOURISM AND TRAVEL**

#### **Traineeships**

Holiday Park Operations Tourism -Manager -Operations Travel Agent Retail Travel Sales Events Operations

#### TRANSPORT, DISTRIBUTION AND STORAGE

#### **Traineeships**

Driver Fleet Controller International Freight Forwarding Operator Logistics Manager Logistics Operations Mechanical Rail Signalling Rail -Customer Service Worker -Infrastructure Worker -Operations Worker Stevedore Warehouse and Storage Worker

## Frequently Asked Questions

#### Q: CAN YOU EXPLAIN THE DIFFERENCE BETWEEN AN APPRENTICESHIP AND A TRAINEESHIP?

A: An apprenticeship usually relates to a trade, eg electrician, hairdresser, chef, plumber or carpenter etc. A traineeship generally relates to industries that don't need a trade certificate, for eg business, retail, hospitality and more.

#### **Q: HOW LONG WILL IT TAKE?**

A: Full time apprenticeships will take between 36 to 48 months, depending on the apprentice and how quickly they complete the competencies. An apprentice will undertake qualifications from Cert Level III to Level VI. Full time traineeships will take between 12 and 24 months, undertaking qualifications from Cert Level II to Level VI. Recognition of prior learning, on the job learning and formal or informal experience can all contribute towards competency and completion of the certification.

#### Q: WHAT IS THE ELIGIBILITY CRITERIA FOR AN APPRENTICESHIP OR TRAINEESHIP?

A: Apprenticeships or traineeships are available to anyone of working age who are Australian Citizens or permanent residents, NZ passports holders or holder of a visa which allows them to work in Australia. You don't need a secondary school certificate or other qualification to be able to do an Australian apprenticeship.

You can do an Australian apprenticeship or traineeship if you're a school leaver, reentering the workforce or as an adult worker simply wishing to change careers or gain new skills. You can even begin your Australian apprenticeship while you're still at school finishing Years 11 and 12. You will need to be an Australian citizen or hold a New Zealand passport or a visa that allows you to engage in work in Australia.

### Q: WHAT ARE THE COSTS INVOLVED AND WHO COVERS THESE?

A: The cost of training is varied amongst qualifications and may be subsidised by the Queensland Government or businesses may be required to pay for the training on a fee-for-service basis. You can talk to a BUSY At Work consultant about the costs and any financial incentives available to assist businesses with the costs or the student with tuition fees.

#### Q: WHAT TRAINING PROVIDER DO I CHOOSE?

A: There are many training providers to choose from including public providers (TAFE) or private Registered Training Organisations (RTOs). Some qualifications offered by RTOs are government funded or subsidised whilst other qualifications are offered on a fee-for service basis. Choosing a RTO is an important step and BUSY At Work can assist you with a list of RTOs that offer the qualifications you require.

Training providers develop, deliver and assess the training plan and will issue the qualification once completed.

#### Q: WILL I REQUIRE A UNIQUE STUDENT IDENTIFIER (USI) AND WHAT IS THAT?

A: Anyone undertaking an apprenticeship or traineeship will need to have a USI. This enables them to receive their Certificate of Attainment or trade qualification. For more information, or to apply for a USI, visit www.usi.gov.au.



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One day in the future I would like to work as one of the head painters but in the meantime I am enjoying learning as much as I can from the tradesmen around me!



LUCY WILLIAMS

Apprentice Auto Spraypainter

# About BUSY At Work

BUSY At Work has over 40 years' experience launching careers and getting people into work. BUSY are a well-established provider of apprenticeship services, job services, Indigenous employment programs, school based programs, mature aged worker programs and disability employment.

#### WHEN YOU LAUNCH YOUR CAREER THROUGH AN APPRENTICESHIP OR TRAINEESHIP YOU:

- Decide with your employer on the best possible training provider for you
- Work and learn on the job in an industry of your choice
- Make valuable industry and employer contacts
- Get to earn while you learn
- Can finish your training early with recognised prior learning and work experience
- Graduate with a nationally-recognised qualification

#### WHEN YOU SIGN UP AN APPRENTICE OR TRAINEE IN YOUR WORKPLACE, WE:

- Source and explain all the information you need
- Complete the Training Contract with you and your new apprentice or trainee
- Induct your apprentice or trainee and explain the rights and responsibilities of both parties under the Training Contract
- Provide information about potential financial incentives available to you or your apprentice or trainee
- Keep in regular contact with you and your apprentice or trainee to ensure reasonable progress is being made
- Offer mentoring assistance to you and your apprentice or trainee to support their success

**60,000** We have helped over 60,000 job seekers per year find their ideal job

Assisted over 40,000 businesses with Australian Apprenticeship Support Services



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Right from day one they made the sign up process very easy for us. I am delighted to work with BUSY and wouldn't consider going anywhere else!



JEREMY SCANLAN Golding Homes

### There's a BUSY At Work office near you.

- 🖵 busyatwork.com.au
- √ 13 BUSY (13 28 79)

Our National Coverage







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