

Frequently Asked Questions:

First Day 2020	The whole of College starts school on <u>Tuesday</u> 28 th January 2020								
College Office hours	The College office re-opens on Monday 20 th January 2020. The office will be closed on Monday 27 th January 2020 (public holiday). Office hours are : 8.00am to 4.00pm Monday to Thursday 8.00am to 3.30pm Friday								
Uniform Shop hours	<p><u>TRADING HOURS JANUARY 2020</u></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Monday 20th to Friday 24th (except THURS 24th)</td> <td style="width: 50%;">8.30am to 11.30am and 3pm to 6pm 4pm to 7pm)</td> </tr> <tr> <td>Monday 27th</td> <td>Closed</td> </tr> <tr> <td>Tuesday 28th</td> <td>7am to 10am</td> </tr> <tr> <td>Wednesday 29th to Friday 31st</td> <td>8am to 11am</td> </tr> </table> <p><u>NORMAL TRADING HOURS RESUME 3rd FEBRUARY 2020</u></p> <p>Monday2.00pm- 3.30pm Tuesday, Wednesday, Thursday8.00am to 9.30am For any further questions please contact: Phone: 3900 8325 Email: whscuniforms@gmail.com http://whscuniforms.wix.com/whsc-uniform-shop</p>	Monday 20 th to Friday 24 th (except THURS 24 th)	8.30am to 11.30am and 3pm to 6pm 4pm to 7pm)	Monday 27 th	Closed	Tuesday 28 th	7am to 10am	Wednesday 29 th to Friday 31 st	8am to 11am
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Student stationery requirements	Booklists for your students year level are available on our website https://whiteshillsc.eq.edu.au > Support and resources> Forms and documents > Documents> Booklists Parents can purchase required items directly online from www.schoolandoffice.com.au . Order forms can also be handed into the Uniform shop.								
College Text Message Service	The text message service number is 0428 632 704. Use of your mobile phone number via the SMS text message system will be used by the College for the following reasons: <ul style="list-style-type: none"> • To advise of student unexplained absence or unexplained lateness (this information is automatically generated from One School roll marking) • To advise of upcoming College events • To advise of urgent messages regarding unforeseen events Please ensure we have your current mobile number and notify us of any changes immediately.								
College newsletter	The newsletter is published once a month and is available on our website - https://whiteshillsc.eq.edu.au > Calendar and News> Newsletters You can also subscribe to the newsletter to have it emailed to you as soon as it is published.								
2020 School Photos	2020 Student Id photos will be taken on 3 March 2020. Official photo day for purchase will be 28 th July 2020. Formal uniform is to be worn; and hair and jewelry to conform to College policy.								
Policy adherence	All students are expected to follow College policies in regards to uniform, hair and makeup, attendance and mobile phone use. Consequences may apply for students not adhering to these. Please familiarise yourself and your student with these policies outlined in the student handbook.								

Finance Office Hours	<p>The College finance office re-opens on Monday 20th January 2020. The office will be closed on Monday 27th January 2020 (public holiday). Finance Office hours are 8am to 12pm and 1pm to 3.15pm Monday to Friday.</p>						
Student Resource Scheme	<p>The Student Resource Scheme (SRS) is a flat annual cost, which includes textbooks; student diaries and ID cards and school supplied resources. Please note that the SRS amount is the balance payable after the total cost has been offset by the Government Textbook and Resource Allowance. The SRS amount is endorsed by the College P & C Association, and will be invoiced to all student in January 2020.</p> <p>The 2020 SRS costs are as follows:</p> <table data-bbox="451 443 877 537"> <tr> <td>Prep to Year 6</td> <td>\$145.00</td> </tr> <tr> <td>Year 7 to 9</td> <td>\$295.00</td> </tr> <tr> <td>Year 10 to 12</td> <td>\$345.00</td> </tr> </table> <p>Please return the completed Participation Agreement Form with payment to the Finance Office by the 7th of February, 2020 This form can be completed and returned via email to accounts@whiteshillsc.eq.edu.au</p>	Prep to Year 6	\$145.00	Year 7 to 9	\$295.00	Year 10 to 12	\$345.00
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Year 7 to 9	\$295.00						
Year 10 to 12	\$345.00						
Other potential costs through 2020	<p>Camps and excursions that your student may participate in are not included in the SRS, and you will be invoiced separately for these. Students must be financial in the Student Resource Scheme to be eligible to attend camps and excursions.</p> <p>A sporting and academy levy of \$50 will also apply to all Year 7-12 students that are participating in these programs. Year 4 to 6 students will be involved in 2 x Sport Gala Days throughout 2020 at a cost of \$40.00 total.</p> <p>Additional fees for Certificate/VET subjects from Year 10 to 12 may also apply. If a student changes or leaves a subject, there may be some charges that are non-refundable</p> <p>All potential fees are now detailed in the Schedule of Charges 2020 to help you budget for the year.</p>						
Laptop Program for Year 10-12 Students	<p>Year 10, 11 and 12 students that are a part of the Laptop Program will be sent an invoice in January 2020. Payment plans can be arranged through the finance office. Failure to pay will result in the laptop being recovered and held at school until full payment has been made.</p>						
Payment Options	<p>Education Queensland's <u>preferred method of payment</u> is BPoint. The link to the BPOINT portal is on the bottom of all invoices for online payments via credit/ debit card.</p> <p>You can also make phone payment via BPOINT 1300 631 073. Please quote CRN and invoice number from the BPOINT box on the invoice.</p> <p>BPOINT can also be set up for automatic ongoing direct debits.</p> <p>Please see attached information on all BPOINT options.</p> <p>Payments can be made directly to the school via direct deposit into our school bank account. Automatic periodic bank transfers are welcome!</p> <ul style="list-style-type: none"> ➤ Account Name: Whites Hill State College ➤ BSB: 064-104 ➤ Account Number: 00090061 ➤ Reference: Use the student's EQ ID No (found on invoice) and what the payment is for. E.g. 123456789Q SRS, E.g. 123456789Q Yr 7 camp <p>If the student cannot be identified by the payment reference, the CBA may charge the payee a \$25.00 search fee.</p> <p>Payments of cash or credit/debit card are accepted in person at the finance desk.</p> <p>Education Queensland's policy no longer allows us to take over the phone credit/debit card payments, nor <u>store credit card details for intermittent payments.</u></p>						